What time should I arrive for my appointment?
Please do NOT leave your vehicle and enter the building prior to your scheduled appointment time. We cannot allow early entry in order to control lines.

What if I have to cancel my appointment?
You will have the ability to cancel your own appointment once registered. If you are unable to attend, please cancel your appointment to be respectful of those who still require one.

What do I need to get in to the vaccine site?
Please ensure you have your registration ticket readily available as well as proof you belong to the phase 1a, 1b, or 1b+ priority group, as well as proof you are an Illinois resident.

What do I need to bring to my appointment?
On the day of your appointment, please remember to bring with you, your completed consent form and your ticket with the QR code, you can print it, download it, or screenshot it. (Issued after registration).

Can my Family Member/Care Giver accompany me to my appointment?
Yes! If you require assistance, or you require the vaccine and do not have childcare, your family member/Care Giver can accompany you into the clinic.

How will I register for my second dose?
Before leaving the clinic after obtaining your first dose you will receive a voucher code to register for your second dose. Appointments will be added to the website on a weekly basis.

Can I receive the vaccine if I am 16?
Yes! Check the KaneVax.org website to ensure you are registering for a Pfizer day and remember, your parent or legal guardian MUST be present for your appointment.
Do Not Register if you answer YES to any of the following:

1. Younger than 18 years of age for Moderna days/Younger than 16 for Pfizer days
2. Have received another vaccine within 14 days of this COVID vaccine. No vaccines can be administered for 14 days before or after the COVID vaccine.
3. Are currently in Isolation for being positive for COVID.
4. Are currently in Quarantine due to exposure to a positive COVID case.
5. Received passive antibody therapy for COVID-19 in the last 90 days.
6. Are experiencing moderate or severe acute illness with or without fever, including any COVID symptoms.
7. Allergic to any of the ingredients in the vaccine you are scheduled to receive.